IGF2021	CFO	SUB	!VFY

Q1. Please	provide	name of	Local	Government
------------	---------	---------	-------	------------

Answered 12 Skipped 0

Q2. For the areas of the legislation for which you are responsible do you believe you and your staff are adequately trained?

 Answer Choices
 Response Percent
 Responses

 Yes
 100.0%
 12

 No
 0.0%
 0

 Answered
 12

 Skipped
 0

Q3. What areas would benefit from additional training?

Answered 6
Skipped 6

Q4. Are there any aspects of the election timeline that

require amendment ?

 Answer Choices
 Response Percent
 Responses

 Yes
 0.0%
 0

 No
 100.0%
 12

 Answered
 12

 Skipped
 0

Q5. If yes, then please provide details

Answered 1
Skipped 11

Q6. How satisfied were you with the Returning Officer's performance in the following areas?								
Answer Choices	1 Very dissatisfied	2	3	4.5 Very	satisfied N/A	Total	\\/c	eighted Average
Communication and liaison	0	1	0	6	5	0	12	4.25
Reliability	0	1	1	5	5	0	12	4.17
Availability	0	1	0	6	5	0	12	4.25
Professionalism	0	1	0	6	5	0	12	4.25
Overall performance	0	2	0	4	6	0	12	4.17
						Answ	ered	12
						Skipp	ed	0
Q7. What could the Returning Officer have done to								
improve their performance ?								
Answered	9							
Skipped	3							
Q8. How satisfied were you with the election cost estimate in relation to the following indicators?								
Answer Choices	1 Very dissatisfied	2	3	4 5 Very	satisfied N/A	Total	We	eighted Average
Election cost estimate was provided in a timely manner	0	0	1	5	6	0	12	4.42
Election cost estimate was reasonable accurate	0	0	2	5	5	0	12	4.25
Sufficient information was provided in the election cost estimate	0	0	1	6	5	0	12	4.33
						Answ Skipp		12 0
Q9. How satisfied were you with the election actual cost in								
relation to the following indicators ?								
Answer Choices	1 Very dissatisfied	2	3	4 5 Very	satisfied N/A	Total	We	eighted Average
Election actual cost was reasonable for the services provided	0	0	4	7	1	0	12	3.75
Sufficient explanation of how the election actual cost was calculated	0	0	2	9	1	0	12	3.92
Election actual cost met expectations	0	0	3	8	1	0	12	3.83
						Answ		12
						Skipp	ed	0
Q10. Do you have any comments on the election cost estimate or								
election actual cost ?								
Answered	5							
Skipped	7							

of the Commission's performance?	4 Many diseastisfied	2	2	4.5.1/4	+:_f:  N1/A	Takal	\A/=:=!-!-	
Answer Choices	1 Very dissatisfied	2	3	4 5 Very s		Total	_	ed Average
Service received	0	1 1	2 2	5 4	4 4	0 0	12 11	
Timelines Accuracy of Information provided	0	1	2	<del>4</del> 5	4	0	12	
Level of Accountability	1	0	2	4	5	0	12	
Professionalism	0	1	1	4	6	0	12	4.2
Commission staff election arrangement visit	0	0	0	5	6	0	11	4.2
Commission stan election arrangement visit  Commission attendance at Group Candidate Briefing Sessions	1	0	0	3	6	2	12	4.3
Overall performance of the Commission	1	0	1	5 5	4	0	11	4.
Overall performance of the commission	1	U	1	5	4	Answei		1
						Skippe		1
Q12. What could be done to improve the service provided								
by the Commission?								
Answered	8							
Skipped	4							
Q13. How satisfied were you with the following aspects of the Commission's website								
Answer Choices	1 Name dispatisfied	2	2	4 F.Von.	atiatian NI/A	Total	\\/aiahta	d Averege
Answer Choices Level of information	1 Very dissatisfied 0	2 0	3 1	4 5 very s 5	atisfied N/A 6	Total 0	weighte	ed Average
Information was accurate	0	0	1	5	6	0	12	4.4 4.4
	0	0	1	5	6	0	12	4.4
Information updated in a timely manner	Ü	U	1	5	O	Answei	red	1
						Skippe	a	
Q14. What could be done to improve the Commission's website?								
Answered	4							
Skipped	8							
Q15. How satisfied were you in regards to production of								
election notices?								
Answer Choices	1 Very Dissatisfied	2	3	4 5 Very S	Satisfied N/A	Total	Weighte	ed Average
The notices were forwarded in accordance with the requirements								
of the Local Government Act	0	1	1	3	6	1	12	4.2
nformation was accurate	0	0	3	4	4	1	12	4.0
						Answei	red	1
						Skipped	Ч	

Q16. Do you believe that sufficient promotion activity was done							
to promote these local government elections?							
Answer Choices	Response Percent	Responses					
Yes	91.67%	. 11					
No	8.33%	1					
Other (please specify)		2					
" " "	Answered	12					
	Skipped	0					
Q17. Would you be prepared to pay more in regards to							
increased promotion?							
Answer Choices	Response Percent	Responses					
Yes	27.27%	3					
No	72.73%	8					
Other (please specify)	=	1					
(	Answered	11					
	Skipped	1					
Q18. Did you see or hear any campaign promotion (i.e. Be a vocal local) placed by the Department of Local Government or WALGA?							
Answer Choices	Response Percent						
Yes	91.67%	11					
No	8.33%	1					
	Answered	12					
	Skipped	0					
Q19. Do you have any comments in respect to these promotions?							
Answered	4	4					
Skipped		8					
··							
Q20. What would you like to have seen done in relation to the promotion of these elections?							
Answered		5					
Skipped	7	7					
Q21. Election Results							
Answer Choices	1 Very dissatisfied	2	3	4 5 Very satisified	N/A	Total	Weighted Average

Timeliness of the count on election night		1	0	0	5	5	1	12	4.18
Accuracy of the results determination process		0	0	2	3	6	1	12	4.36
Accessibility of the results after counting was finalised		0	0	0	5	6	1	12	4.55
,							Ans	swered	12
							Ski	pped	0
Q22. What could be done to improve the determination or									
reporting of results?									
Answered		6							
Skipped		6							
Q23. Do you think the Western Australian Electoral Commission									
conducted the election impartially?									
Answer Choices	Response Percent	Respon	202						
Yes	100.0%	псэроп	12						
No	0.0%		0						
	Answered		12						
	Skipped		0						
Q24. If no, why do you think this?									
Answered		1							
Skipped	1	1							
Q25. Please provide any additional comments or suggestions for									
improvement									
Answered		3							
Skipped		9							

L	GE2021 RO Su	rvey						
Q1. Did you have any technical problems with either Nomination Builder, EMSWA LG portal, MsTeams (video conferencing) or CountWA over the course of the election?								
Answer Choices	Response Percent	Responses						
Yes	15.38%	8						
No	84.62%	44						
	Answered	52						
	Skipped	0						
Q2. If Yes, what was the nature of the problem you experienced?								
Answered	1	0						
Skipped	4	2						
Q3. Over the course of the election did you contact the Commission's IT								
Help Desk for technical support?		_						
Answer Choices	Response Percent							
Yes No	61.54%	32						
No	38.46% Answered	20 52						
	Skipped	0						
Q4. How satisfied were you with IT Help Desk's performance in the following areas?								
Answer Choices	1 Very dissatisfied	2	3	45\	ery satisfied N/A	Tota	1 '	Weighted Average
Communication and liaison	· · · · · · · · · · · · · · · · · · ·	0 0	0	10	25	12	47	4.71
Responsiveness		0 0	1	9	25	12	47	4.69
Availability		0 1	2	8	24	12	47	4.57
Ability to resolve the problem		0 1	3	6	24	13	47	4.56
Professionalism		0 0	0	8	27	12	47	4.77
Overall performance		0 0	0	8	27	12	47	4.77
						Ansv Skip	vered ped	47 5
Q5. What could IT Help Desk have done to improve their performance?								
Answered	1	7						
Skipped	3	5						
Q6. How satisfied were you with the training videos, did they provide enough information on								
the following activities?								
Answer Choices	1 Very dissatisfed	2	3	4 5 V	ery satisfied N/A	Tota	1	Weighted Average
Nomination Builder		0 0	4	10	38	0	52	4.65
Accepting a Nomination		0 1	3	8	40	0	52	4.67

Setting ballot paper order	0	0	5	7	38	2	52	4.66
Issuing a replacement package	0	2	5	8	30	7	52	4.47
Processing returned election packages	0	1	7	11	28	5	52	4.4
Election day	0	0	8	11	28	5	52	4.43
CountWA set-up and system test	0	0	2	8	25	16	51	4.66
	0	0	3	7	25	16	51	4.63
CountWA operations					33	2		
Results	0 1	1 0	5 7	11 15		1	52 52	4.52
Return of materials	1	U	/	15	28			4.35
							swered oped	52 0
						SKIF	opeu	
Q7. How satisfied were you in the way in which the following activities were covered at the	•							
Commission's one day training session that enabled you to undertake your								
Returning Officer duties?								
Answer Choices	1 Very dissatisfied	2	3	4 5 Very		Tot		Veighted Average
Management introduction	0	2	2	11	35	2	52	4.58
COVID requirements	0	1	4	12	35	0	52	4.56
Training introduction (includes timeline, complaints, Act changes, ROLOs)	0	2	2	11	37	0	52	4.6
Using Nomination Builder	0	1	3	6	42	0	52	4.71
Process a nomination for a candidate through EMSWA LG portal	0	1	2	6	43	0	52	4.75
Close of nominations	0	1	3	5	43	0	52	4.73
Draw for ballot paper position	0	1	3	6	42	0	52	4.71
Instructing staff to issue a replacement, provisional or absent election package	0	2	5	14	29	2	52	4.4
Processing voting packages on Election Day	0	1	5	13	29	4	52	4.46
Conducting a Manual Count	0	1	3	7	29	12	52	4.6
Entering election results through EMSWA LG portal	0	1	3	16	32	0	52	4.52
						Ans	wered	52
						Skip	oped	0
Q8. What could be done to improve how particular activities are covered in								
the training session ?								
Answered	29							
Skipped	23							
Shipped	25							
Q9. How satisfied were you with the amount of time spent on the following								
Commission election systems during the training period?								
Answer Choices	1 Very dissatisfied	2	3	•	satisified N/A	Tot	al V	Veighted Average
Unboxing of RO computer and printer	0	1	5	7	37	2	52	4.6
MsTeams	0	3	5	11	23	10	52	4.29
Nomination Builder	0	1	3	8	40	0	52	4.67
EMSWA LG Portal	0	1	4	9	38	0	52	4.62
CountWA	0	0	6	7	29	9	51	4.55
						Ans	wered	52
						Skip	oped	0
•								•

Q10. How useful overall were the following training components in enabling you to perform									
your	1 \/ d:+:-6:	1	2	2	4 F V : - : - : - : - : - :	-l N1/A	Takal	\A/=:=k	
Answer Choices One day training session	1 Very dissatisfied	0	2	3 5	4 5 Very satisifie 12	a N/A 32	Total 1	weigr 52	nted Average 4.45
Manuals and guides		0	2	5	12	33	0	52 52	4.45
RO communications		0	2	3	5	42	0	52	4.40
EMSWA LG training portal		0	0	3	14	35	0	52	4.62
Training videos		0	1	6	14	30	0	51	4.43
							Answe	ered	52
							Skippe	ed	0
Q11. Would you like to comment on suggested improvement in the above areas.									
Answered		21							
Skipped		31							
Q12. How satisfied were you that the information and activities provided at the Returning									
Officer training workshop was sufficient for you to manage all									
aspects of the election as the Returning Officer?									
Answer Choices	Response Percent	Response							
yes	82.69%		43						
no Other (please specify)	3.85% 13.46%		2 7						
Other (please specify)	Answered		52						
	Skipped		0						
Q13. How satisfied were you in regards to the following aspects of the									
Commission's website?									
Answer Choices	1 Very dissatisfied		2	3	4 5 Very satisfie		Total		nted Average
Level of information		0	0	4	13	34	1	52 52	4.59 4.63
Information was accurate Information was updated in a timely manner		0	0	4 5	10 9	35 35	3	52 52	4.63
information was appeared in a timely manner		U	U	3	9	33	Answe		52
							Skippe		0
Q14. What could be done to improve the Commission's website?									
Answered		13							
Skipped		39							
1									I

Q15. Did you receive the electronic file copy of the residents roll in time for the		
opening of nominations ?		
Answer Choices	Response Percent	Responses
Yes	92.31%	48
No	7.69%	4
	Answered	52
	Skipped	0
Q16. Did you have any issues in copying the roll to the USBs?		
Answer Choices	Response Percent	Responses
Yes	1.96%	1
No	98.04%	50
	Answered	51
	Skipped	1
Q17. If yes, what were the issues?		
Answered		2
Skipped	50	0
Q18. Did you receive any feedback from candidates regarding the roll data on the USB?		
Answer Choices	Response Percent	Responses
Yes	9.62%	5
No	90.38%	47
	Answered	52
	Skipped	0
Q19. If yes, what in particular did they say?	• •	
Answered		6
Skipped	4	
Q20. Were you required to assist the local government with questions about		
eligibility for the owner and occupier roll?	D D	D
Answer Choices	Response Percent	Responses
Yes	40.38%	21
No	59.62%	31
Other (please specify)		3
	Answered	52
	Skipped	0
Q21. Did you receive a copy of the owners and occupiers roll from the local government?		
Answer Choices	Response Percent	Responses
	81.63%	40
Yes		
Yes No Other (please specify)	18.37%	9

rd copy (paper format)  it copy (email file attachment)  it copy (USB thumb drive)  Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  swer Choices  Resp.  89.74  mewhat  7.699  0.0%  A  2.569	onse Percent 5% 4%	Respons	49 3 ses						
e local government?  swer Choices  rd copy (paper format)  tt copy (email file attachment)  ft copy (USB thumb drive)  ner (please specify)  Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you,  s it suitable for your purposes?  swer Choices  Resp  89.74  mewhat  7.699 0.0% A 2.569	5% 1%	Respons	ies						
e local government?  swer Choices  rd copy (paper format)  tt copy (email file attachment)  ft copy (USB thumb drive)  ner (please specify)  Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you,  s it suitable for your purposes?  swer Choices  Resp  89.74  mewhat  7.699 0.0% A 2.569	5% 1%	Respons	ies						
swer Choices Respired copy (paper format) 2.7% It copy (email file attachment) 3.10 relation to the format that the owners and occupiers roll was provided to you, sit suitable for your purposes? Swer Choices Respired Re	5% 1%	Respons	ies						
rd copy (paper format)  it copy (email file attachment)  it copy (USB thumb drive)  Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  swer Choices  Resp.  89.74  mewhat  7.699  0.0%  A  2.569	5% 1%	Respons	ses						
at copy (email file attachment)  fit copy (USB thumb drive)  fit copy (USB thumb drive)  Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  Swer Choices  Resp.  89.74  mewhat  7.699 0.0% A 2.569	5% 4%								
Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  Swer Choices Resp. Sep. Sep. Sep. Sep. Sep. Sep. Sep. Se	1%		1						
Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  swer Choices Resp. 6 89.74 7.699 0.0% A 2.569			20						
Answ Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  Swer Choices Resp.  89.74  mewhat 7.699 0.0% A 2.569	1		16						
Skipp  3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  Swer Choices  Resp.  89.74  mewhat  7.699 0.0% A 2.569			2						
3. In relation to the format that the owners and occupiers roll was provided to you, s it suitable for your purposes?  Swer Choices  Resp  89.74  mewhat  7.699 0.0%			37						
s it suitable for your purposes?  Swer Choices Resp  6 89.74 mewhat 7.699 0.0% A 2.569	ped		15						
Resp. 6 89.74 7.699 0.0% 2.569									
89.74 mewhat 7.699 0.0% A 2.569									
mewhat     7.69%       Q     0.0%       Q     2.56%	onse Percent	Respons	ses						
0.0% A 2.56%	1%		35						
2.56%	%		3						
			0						
Answ	%		1						
71131	vered		39						
Skipp	oed		13						
4. With the exception of those electors who have their "address omitted under regulation									
(2)", was the owners and occupiers roll prepared and provided in accordance with the Act									
d Regulations and did it contain the information									
tailed below?									
swer Choices Yes		No	Total						
nily name	3!		0	35					
ner name	3!		0	35					
stal address	3!		0	35					
tails/Rateableproperty	33		2	35					
ssification of elector	29		3	32					
		Answere		35					
		Skipped		17					
5. In the version provided to you, did it contain details it shouldn't have (i.e. DOB)?									
nat could the local government have done to improve the production and									
oply of the owners & occupiers roll?									
swered	20	5							
pped	20	5							
6. How satisfied were you in regards to the following aspects of Nomination Builder?									
vas easy for candidates to locate the Nomination Builder on the Commission's website	y dissatisfied		2	3	4 5 Very sat	tisfied N/A	Total	Weighted	Average
mination Builder was straightforward and easy to use	ry dissatisfied	3	2	3 2	4 5 Very sat	tisfied N/A 32	Total 0	Weighted	Average 4.4

Uploading and formatting of photographs was straightforward It was easy to create and edit candidate profiles Nomination Builder saved you time when dealing with the candidate	(	0	1	1 1 0	9 8 4	37 38 43	0 0 0 Answe Skippe		4.71 4.73 4.91 48 4
Q27. What could be done to improve Nomination Builder Answered Skipped	1: 34								
Q28. How satisfied were you with the following aspects of the EMSWA LG portal?									
Answer Choices	1 Very dissatisfied			3	4 5 Very satisfied		Total	Weighted Av	_
Manual/instructions were concise and clear					11	32	0	48	4.56
Navigation between screens was straightforward				0	12 9	34	0 0	48	4.63 4.81
It was easy to add/accept candidate nominations Entering candidate ballot paper order was straightforward and easy to use				1	7	39 35	4	48 47	4.81
Issuing a replacement voting package was straightforward				1	9	26	11	48	4.62
Issuing a provisional ballot was straightforward				2	5	20	18	48	4.4
LG staff found EMSWA LG portal straightforward and easy to use					14	26	6	48	4.57
Entering results into EMSWA LG portal was straightforward and easy to use	(				11	33	4	48	4.75
Printing the LG19A/B PDF results from the EMSWA LG portal was straightforward	(	0	0	2	11	32	3	48	4.67
							Answe Skippe		48 4
Q29. What could be done to improve EMSWA LG portal?									
Answered	16	6							
Skipped	36	6							
Q30. Did you undertake a Manual Count?									
Answer Choices	Response Percent	•							
Yes	48.94%	2							
No	51.06%	2							
	Answered Skipped	4	7 5						
Q31. How satisfied were you with the following aspects of the Manual Count process?  Answer Choices	1 Very dissatisfied		2	3	4 5 Very satisfied	I N/A	Total	Weighted Av	verage

Q32. What could be done to improve the Manual Count?	Easy to set up a manual count Straightforward to determine informal ballots Straightforward to calculate results Location and amount of space available to conduct the count		0 0 0 0	0 0 0 0	0 0 0 0	1 1 2 2	23 23 22 22	18 18 18 18 Answ Skipp		4.96 4.96 4.92 4.92 42
Skipped   43	·		9							
Answer Choices  Response Percent Responses  7	Skipped									
Society   Soci		Response Percent	Resnons	۵۲						
No		•	Respons							
O34. How satisfied were you with the following aspects of CountWA?   Answer Choices   1 Very dissatisfied   2   3   4 5 Very satisfied   N/A   Total   Weighted Average   Navigation between screens was straightforward   0   0   1   9   17   18   45   4.59   4.										
Q34. How satisfied were you with the following aspects of CountWA?   Answer Choices   1 Very dissatisfied   2   3   4 5 Very satisfied   N/A   Total   Weighted Average   Navigation between screens was straightforward   0   0   1   9   17   18   45   4.59   4.		Answered		47						
Answere Choices   1 Very dissatisfied   2   3   4 5 Very satisfied   N/A   Total   Weighted Average Navigation between screens was straightforward   0   0   1   8   18   18   45   4.59		Skipped		5						
Navigation between screens was straightforward 0 0 1 9 17 18 45 4.59 Easy to set up CountWA 0 0 0 1 8 18 18 45 4.63 Easy to set up CountWA 0 0 0 1 8 18 18 45 4.63 Easy to test the system using the Wi Fi hub 0 0 0 2 6 17 20 45 4.66 Straightforward to allocate usernames and passwords 0 0 0 1 6 20 19 45 4.77 Straightforward to enter the ballot papers 0 0 0 1 6 20 18 45 4.77 Straightforward to calculate results Straightforward to produce a results report 0 0 0 0 5 22 18 45 4.81 Straightforward to backup CountWA database 0 0 0 0 5 22 18 45 4.81 RO CountWA manual and set-up guide was easy to follow 0 0 1 6 19 17 43 4.69 Answered 35. Did CountWA training help you prepare for the CountWA count?  Response Percent Response Yes 89.19% 33 No 10.81% 4 Answered 37 Skipped 15										
Easy to set up CountWA  Easy to test the system using the Wi Fi hub  Casy to test the system using to test and the system using the Wi Fi hub  Casy to test the system using to test and the system using the Wi Fi had a s		· · · · · · · · · · · · · · · · · · ·				-			,	-
Easy to test the system using the Wi Fi hub  O O O 2 6 17 20 45 4.6 Straightforward to allocate usernames and passwords  O O O 0 6 20 19 45 4.77 Straightforward to enter the ballot papers  O O O 1 6 20 18 45 4.77 Straightforward to calculate results  O O O 0 5 22 18 45 4.81 Straightforward to produce a results report  O O O O 0 6 21 18 45 4.81 Straightforward to produce a results report  O O O O 5 22 18 45 4.81 Straightforward to backup CountWA database  O O O O 5 22 18 45 4.81 RO CountWA manual and set-up guide was easy to follow  O O O O 5 22 18 45 4.81 RO CountWA training help you prepare for the CountWA count?  Answer Choices  Response Percent Responses  Yes  No  10.81%  Answered  37 Skipped  33 No  10.81%  Answered  37 Skipped  36. How would you like the CountWA training to be conducted in future elections?  Answered  21										
Straightforward to allocate usernames and passwords   0 0 0 0 6 20 19 45 4.77										
Straightforward to enter the ballot papers   0 0 0 1 6 20 18 45 4.7	<b>■</b>									
Straightforward to calculate results  0 0 0 0 5 22 18 45 4.81 Straightforward to produce a results report 0 0 0 0 6 21 18 45 4.78 Straightforward to backup CountWA database 0 0 0 0 5 22 18 45 4.81 RO CountWA manual and set-up guide was easy to follow 0 0 1 6 19 17 43 4.69 Answered 45 Skipped 7  Q35. Did CountWA training help you prepare for the CountWA count? Answer Choices Yes 89.19% 33 No 10.81% 4 Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections? Answered 21										
Straightforward to produce a results report  0 0 0 6 21 18 45 4.78 Straightforward to backup CountWA database 0 0 0 5 22 18 45 4.81 RO CountWA manual and set-up guide was easy to follow 0 0 1 6 19 17 43 4.69 Answered 45 Skipped 7  Q35. Did CountWA training help you prepare for the CountWA count? Answer Choices Response Percent Responses Yes No 10.81% 4 Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections? Answered 21	_ · ·									
Straightforward to backup CountWA database 0 0 0 5 22 18 45 4.81 RO CountWA manual and set-up guide was easy to follow 0 1 6 19 17 43 4.69 Answered 45 Skipped 7  Q35. Did CountWA training help you prepare for the CountWA count?  Answer Choices Response Percent Responses Yes 89.19% 33 NO 10.81% 4 Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections?  Answered 21										
RO CountWA manual and set-up guide was easy to follow  0 0 1 6 19 17 43 4.69  Answered 45 Skipped 7  Q35. Did CountWA training help you prepare for the CountWA count?  Answer Choices  Response Percent Responses Yes  89.19% 33 No  10.81% 4  Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections?  Answered  21	_ ·									
Q35. Did CountWA training help you prepare for the CountWA count?  Answer Choices Response Percent Responses Yes 89.19% 33 No 10.81% 4 Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections? Answered 21	<u> </u>		0	0	1	6		17	43	
Answer Choices  Yes  No  10.81%  Answered  Skipped  15  Q36. How would you like the CountWA training to be conducted in future elections?  Answered  21										45 7
Yes 89.19% 33 No 10.81% 4 Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections? Answered 21										
No 10.81% 4 Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections? Answered 21		· · · · · · · · · · · · · · · · · · ·	Respons							
Answered 37 Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections? Answered 21										
Skipped 15  Q36. How would you like the CountWA training to be conducted in future elections?  Answered 21	No									
Answered 21										
Answered 21	Q36. How would you like the CountWA training to be conducted in future elections?									
Skipped 31		2	21							
	Skipped	3	31							

Q37. What could be done to improve CountWA?								
Answered	15							
Skipped	37							
Q38. How satisfied were you with the following aspects of the results reporting process?								
Answer Choices	1 Very dissatisfied	2	3	4 5 Very sat		Tot		Weighted Average
Notification of the mini-count results (if applicable) received in a timely manner	0	1	2	5	14	26	48	4.45
Able to input all the results into EMSWA LG portal on election night	0	1	0	8	31	8	48	4.72
ROLOs confirmed verification of results in a timely manner	0	2	2	9	29	6	48	4.55
							swered	48
						Ski	ipped	4
Q39. What improvements could be made to the results reporting process?								
Answered	23							
Skipped	29							
Q40. How satisfied were you with the Local Government staff that you liaised with in regards to their overall performance in the following areas?	4 Varradianatisfied	2	2	4.5. Vom. 124	ciafia de NI/A	T	<b>.</b>	Mainhad Avena
Answer Choices	1 Very dissatisfied	2	3	4 5 Very sat		Tot		Weighted Average
Communication and liaison	0	0	0	3	44	0	47	4.94
Responsiveness	0	0	0	3	44	0	47	4.94
Availability	0	1	0	4	41	0	46	4.85
Knowledge/expertise	0	1	0	8	38	0	47	4.77
Overall professionalism	0	0	0	3	44	0	47	4.94
							iswered	47 5
						SKI	ipped	5
Q41. What could the Local Government staff have done to improve their performance?								
Answered	27							
Skipped	25							
Q42. What could the Commission have done to help Local Government staff								
improve their performance?								
Answered	25							
Skipped	27							

1									I
Q43. How satisfied were you with the RO Liaison Officer's overall									
performance in the following areas?									
Answer Choices	1 Very dissatisfied		2	3	4 5 Verv	satisfied N/A	Tota	al Weig	hted Average
Communication and liaison	•	0	1	0	1	46	0	48	4.92
Responsiveness		0	0	1	1	46	0	48	4.94
Availability	(	0	0	1	1	46	0	48	4.94
Knowledge/expertise		1	0	0	2	45	0	48	4.88
Overall professionalism	(	0	0	1	0	45	0	46	4.96
							Ans	wered	48
							Skip	ped	4
Q44. What could the RO Liaison Officer have done to improve their performance?									
Answered	2	.6							
Skipped	21	.6							
Q45. How satisfied were you with the Commission's overall									
performance in the following areas?									
Answer Choices	1 Very dissatisfied		2	3	4 5 Very	satisfied N/A	Tota	al Weig	hted Average
Communication and liaison	(	0	0	3	6	38	1	48	4.74
Responsiveness		0	1	1	9	35	2	48	4.7
Availability		0	0	2	5	39	2	48	4.8
Quality of work		0	0	1	7	39	1	48	4.81
Overall professionalism	(	0	1	2	6	38	1	48	4.72
								wered	48 4
							Sкір	ped	4
Q46. What could the Commission have done to improve its performance?									
Answered	2!								
Skipped	2	.7							
Q47. Where was your local government located?									
Answer Choices	Response Percent	-							
Metropolitan	37.5%		18						
Non-metropolitan	62.5% Answered		30 48						
	Skipped	•	48						
Q48. What is your local government elections Returning Officer experience?									
Answer Choices	Response Percent	Response	25						
This was my first local government election as a Returning Officer	31.25%	•	15						
	31.23/0								I

I have worked as Returning Officer for previous local government elections	68.75%	33	
	Answered	48	
	Skipped	4	

LGE2021 Candidate Survey									
Q1. Over the course of the election did you access the									
Commission's website?									
COMMISSION 5 WEDSILE:	Response								
Answer Choices	Percent	Poch	onses						
Yes		24%	37						
No		76%	4						
110	Answered	7070	41						
	Skipped		0						
Q2. How satisfied were you in regards to the following aspects of the									
Commission's website?									
	1	2	3	4	5				
Answer Choices	Very dissatisfie	ed			Very sa	atisfied N/A	Total	We	eighted Average
Level of information provided		0	5	6	8	14	1	34	3.9
Information was accurate		1	2	3	11	14	2	33	4.1
Information was updated in a timely manner		1	3	4	11	13	1	33	
Website was easy to navigate		2	4	6	13	8	1	34	3.6
							Answe	ered	3
							Skippe	ed	
Q3. What could be done to improve the Commission's website?									
Answered		12							
Skipped		29							
Q4. Did you receive a Candidate's Pack (includes local government									
election forms, guides) on a USB, via the Commission's website or other means?		_							
Answer Choices	Response Perc	•							
Returning Officer provided a Candidate Pack on USB		38%	29						
Located information on Commission's website		41%	2						
Returning Officer emailed information to me		81%	4						
Did not receive a Candidate Pack (please comment if one was offered or not)		00%	0						
Returning Officer emailed the information to me		00%	0						
No (please specify if you were offered a Candidate Pack by Returning Officer)		41%	2						
	Answered		37 4						
	Skipped		4						
Q5. How satisfied were you with the following aspects of the Candidate's Pack.									
Answer Choices	1 Very dissatis	fied	2	3	4 5 Very	satisfied N/A	Total	We	eighted Average
Easy to identify the information you required		0	4	6	8	17	2	37	4.0
Information provided was useful		0	4	6	7	17	2	36	4.0
Information was easy to access		0	3	6	9	16	2	36	4.1

						Answe Skippe	
Q6. What could be done to improve the Candidate's Pack USB?							
Answered	14						
Skipped	27						
Q7. Did you use the Commission's online Nomination Builder?							
Answer Choices	Response Percent	Responses					
Yes	91.67%	33					
No	0.00%	0					
No other reason, please comment	0.00%	0					
Returning Officer used it on my behalf	0.00%	0					
No other reason, please provide details below	0.00%	0					
No (if so please specify the reason you did not use it)	8.33%	3					
,	Answered	36					
	Skipped	5					
Q8. How satisfied were you with the following aspects of Nomination Builder?	AV 15 15 15 1			4.51/	6. 1. 21/2		
Answer Choices	1 Very dissatisfied	2	3		satisfied N/A	Total	Weighted Average
Easy to locate Nomination Builder on the Commission's website	0	3	2	9	18	2	34 4.31
Nomination Builder was straightforward and easy to use	0	1	2	11	19	2	35 4.45
Uploading of your photograph was straightforward	0	2	3	7	22	1	35 4.44
It was easy to create and edit your profile	0	2	5	6	21	1	35 4.35
The profile's 800 character count was straightforward	3	2	6	5	18	1	35 3.97
Nomination Builder made it easy for you to nominate	0	2	3	8	21	1	35 4.41
						Answe Skippe	
Q9. What could be done to improve the Nomination Builder?							
Answered	14						
Skipped	27						
Q10. Do you have any comments in terms of the limit of 800 characters for the candidate profile?							
Answer Choices	Response Percent	Responses					
No	57.14%	20					
Yes, please specify	42.86%	15					
	Answered	35					
	Skipped	6					
l							

l								Ī
Q11. How satisfied were you in regards to the following aspects of the								
election count and results?								
Answer Choices	1 Very dissatisfied	2	3	4 5 Vary	satisfied N/A	Total	W	eighted Average
Timeliness of the count on election night	3		5	9	18	0	36	4.06
Accuracy of the results determination process	2	1	4	10	19	0	36	4.19
Accessibility of the results after counting was finalised	2	1	3	10	18	2	36	4.21
						Answe		36
						Skippe	d	5
Q12. What could be done to improve the results determination or								
reporting process?								
Answered	11							
Skipped	30							
Q13. How satisfied were you with the Returning Officer's performance in								
the following areas?								
Answer Choices	1 Very dissatisfied	2	3	4 5 Ven	y satisfied N/A	Total	W	/eighted Average
Communication and liaison	1		3	5	23	0	35	4.31
Reliability	1		3	6	24	0	35	4.46
Availability	1		5	8	20	1	35	4.35
Processing of your nomination	0		1	7	27	0	35	4.74
Conduct of the count	3		2	4	24	2	35	4.39
Professionalism	1	2	3	5	23	1	35	4.38
Overall performance	3	0	3	7	22	0	35	4.29
						Answe	red	35
						Skippe	d	6
Q14. What could the Returning Officer have done to improve their performance?								
Answered	12							
Skipped	29							
Q15. Do you think the Returning Officer conducted the election impartially								
Answer Choices	Response Percent	Responses						
Yes	93.55%	•						
No	6.45%							
Other (please specify)		4						
	Answered	31						
	Skipped	10						
Q16. Do you think the Electoral Commission conducted the election impartially?								
220. 20 you drain the Electoral Commission Conducted the election impartially:								

1		
Answer Choices	Response Percent Res	-
Yes	84.85%	28
No	15.15%	5
Other (please specify)		4
	Answered	33
	Skipped	8
Q17. Additional comments (optional)		
Answered	9	
Skipped	32	
Q18. What is your gender ?		
Answer Choices	Response Percent Res	
Male	74.29%	26
Female	25.71%	9
Other (please specify)		0
	Answered	35
	Skipped	6
Q19. What is your age?		
Answer Choices	Response Percent Res	ponses
Under 18	0.00%	. 0
18-24	2.86%	1
25-34	5.71%	2
35-44		
	11.43%	4
45-54	11.43%	4
55-64	48.57%	17
65+	20.00%	7
	Answered	35
	Skipped	6
Q20. In which local government did you nominate?		
Answer Choices	Response Percent Res	ponses
Metropolitan local government	60.00%	21
Non-metropolitan local government	40.00%	14
	Answered	35
	Skipped	6
		-

Q21. For which local government did you nominate as a candidate?	
Answered	29
Skipped	12